

**Bexley Medical Group**

**Practice Statement of Intent for Patient Online services.**

**New GMS / PMS contractual requirements for 2015/2016 require all NHS General Practices to offer and promote the following by 31<sup>st</sup> April 2016.**

- **Patient online access to their detailed coded records by request.**

These dates are subject to the necessary NHS GP systems and software being available to the practice.

The practice currently offers the facility for patients over the age of 16 years:

- To book, view, amend, cancel and print appointments online.
- To order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances.
- To view on line, export or print summary information from their record relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient.

Bexley Medical Group is working closely with our clinical software providers to develop appropriate systems for patients to request online access to their detailed coded records using a method that is secure and safeguards the best interests of the patient. We aim for this to be completed by 31<sup>st</sup> April 2016.

We will be doing this in the following stages to ensure the necessary processes are in place to safeguard patient confidentiality and promote effective use of records access:

	<b>Planned activity</b>
1	<b>Pilot patient access to full coded records with a small group of patients.</b>
2	<b>Review this process and identify if we can improve any aspect.</b>
3	<b>Promote access to priority patients – for example those with long term conditions.</b>
4	<b>Offer access to all patients over the age of 16 who request it.</b>

The Practice is currently awaiting appropriate software to enable patient access to detailed coded records.